



## THIRD SECTOR Coordinated Crisis Response Effort

### ESSENTIAL SERVICES CONTACTS

(updated 3Apr2020)

*To ensure that resources are being identified and directed with urgency and efficiency, we request that any individuals, businesses, companies, organisations or community groups wishing to make cash donations, give goods or services, or volunteer over the next three months, please complete the survey at this link:*

<https://www.cognitofirms.com/BermudaHealthCouncil/ThirdSectorCCRSForCommunityContributors>

*Please do not drop items off anywhere without having received instructions from an organisation's representative or a member of the CCRT. A receiving entity may not be staffed or open for business in standard ways.*

*We do not want any resources to go to waste.*

*We thank you in advance for your support and consideration in these unprecedented times.*

#### FOOD INSECURITY/FOOD DISTRIBUTION

NEW

**Bermuda Islamic Cultural Centre** 84 Harrington Sound Road, Smith's

**Contact:** Saleem Talbot 📞 732.1559 ✉ [bermudaislamicculturalcenter@gmail.com](mailto:bermudaislamicculturalcenter@gmail.com) 🌐 [www.bermudaicc.com](http://www.bermudaicc.com)

**Service:** Food - Availability and distribution of affordable Halal and healthy food to the general public in order to promote good health.

**Cathedral of the Most Holy Trinity** 29 Church Street, Hamilton

**Contact:** Meredith Ebbins 📞 236.7043 ✉ [diocese@anglican.bm](mailto:diocese@anglican.bm) 🌐 [www.anglican.bm](http://www.anglican.bm)

**Service:** Food - Takeout lunch - Mondays and Thursdays between 10.30am - 12.00pm

**Christ Church** 96 Middle Road, Warwick

**Contact:** David Thompson 📞 705.4600 ✉ [christchurch@logic.bm](mailto:christchurch@logic.bm) 🌐 [www.christchurch.bm](http://www.christchurch.bm)

**Service:** Breakfast - Saturdays @ 8.30am

**Coalition for the Protection of Children** 38 Mount Hill Road, Pembroke

**Contact:** Rachel Dill 📞 705.2672 ✉ [cpc@coalition.bm](mailto:cpc@coalition.bm) 🌐 [www.coalition.bm](http://www.coalition.bm)

**Service:** Food - Call for assistance. New clients will have to go through intake process. Items can be picked up or delivered as available.

**First Baptist Church** 134 Middle Road, Devonshire

**Contact:** Rev. Gordon Shaw 📞 236.7414 ✉ [secretary@fbc.bm](mailto:secretary@fbc.bm) 🌐 [www.firstbaptistbermuda.com](http://www.firstbaptistbermuda.com)

**Service:** Dinner - Wednesdays between 5.00pm - 6.00pm

**FOCUS Substance Abuse Intervention Agency** 36 Union Street, Hamilton

**Contact:** Leslie Grant 📞 296.2196 ✉ [focus@focus.bm](mailto:focus@focus.bm) 🌐 [www.focus.bm](http://www.focus.bm)

**Service:** Food takeout Monday to Friday between 8.00am - 10.00am and 12.00pm - 1.00pm.

*Please note that this is a list as confirmed by our online survey.  
It will be updated regularly as more details are received via our online survey.*

**Hamilton Seventh-day Adventist Church** 43 King Street, Hamilton

**Contact:** Dora Baker 📞 704.5066 ✉️ [dorabaker67@gmail.com](mailto:dorabaker67@gmail.com) 🌐 [www.hamiltonsda.org](http://www.hamiltonsda.org)

**Service:** Food - Takeout lunch - Wednesdays and Sundays between 5.30pm - 6.30pm

**Meals on Wheels** 103 South Road, Paget

**Contact:** Peter Smith 📞 236.1815 ✉️ [mealsonwheels@logic.bm](mailto:mealsonwheels@logic.bm) 🌐 [www.mealsonwheels.bm/mow](http://www.mealsonwheels.bm/mow)

**Service:** Food - 2 meals delivered on Mondays and Wednesdays

**St. David's Seventh-day Adventist Church** 113 Southside Road, St. David's

**Contact:** Dora Baker 📞 704.5066 ✉️ [dorabaker67@gmail.com](mailto:dorabaker67@gmail.com) 🌐 [www.stdavids.adventistchurch.org](http://www.stdavids.adventistchurch.org)

**Service:** Food - Takeout supper - Mondays, Tuesdays and Wednesdays between 6.00pm - 7.00pm

**The Eliza Doolittle Society** 64 Middle Road, Warwick

**Contact:** April Augustus 📞 333.4483 ✉️ [teds.director@gmail.com](mailto:teds.director@gmail.com) 🌐 [www.theelizadolittlesociety.bm](http://www.theelizadolittlesociety.bm)

**Service:** Food - Grocery bags for pick up from location Tuesdays, Wednesdays & Thursdays between 10.00am - 12.30pm

**The Salvation Army** 44 King Street, Hamilton

**Contact:** Chandra-Lee Bascome 📞 292.2586 ✉️ [chandra-lee\\_bascome@can.salvationarmy.org](mailto:chandra-lee_bascome@can.salvationarmy.org)

🌐 [www.salvationarmy.ca/bermuda/home/locations\\_contact](http://www.salvationarmy.ca/bermuda/home/locations_contact)

**Service:** Foodbank - North Street Hall - Tuesday to Friday between 9.30am - 1.00pm

Takeout - North Street Feeding Programme - Mondays, Tuesdays, Thursdays, Fridays & Saturdays @ 5.15pm - 5.45pm

Street Ministry Van (Hamilton) - Monday to Saturday @ 5.15pm - 6.30pm

## **SHELTER**

**The Salvation Army** 44 King Street, Hamilton

**Contact:** Chandra-Lee Bascome 📞 292.2586 ✉️ [chandra-lee\\_bascome@can.salvationarmy.org](mailto:chandra-lee_bascome@can.salvationarmy.org)

🌐 [www.salvationarmy.ca/bermuda/home/locations\\_contact](http://www.salvationarmy.ca/bermuda/home/locations_contact)

**Service:** Call for availability

## **SHOWER/LAUNDRY SERVICE**

**Christ Church** 96 Middle Road, Warwick

**Contact:** David Thompson 📞 705.4600 ✉️ [christchurch@logic.bm](mailto:christchurch@logic.bm) 🌐 [www.christchurch.bm](http://www.christchurch.bm)

**Service:** Laundry and Shower Facilities - Saturdays @ 8.30am

**FOCUS Substance Abuse Intervention Agency** 36 Union Street, Hamilton

**Contact:** Leslie Grant 📞 296.2196 ✉️ [focus@focus.bm](mailto:focus@focus.bm) 🌐 [www.focus.bm](http://www.focus.bm)

**Service:** Shower facilities available Monday to Friday between 8.00am - 1.00pm

## **HEALTH SERVICES/MEDICATION DISTRIBUTION**

**Action on Alzheimer's and Dementia** 16 Burnaby Street, Hamilton

**Contact:** Liz Stewart 📞 707.0600/534.5494 ✉️ [alzbermuda@yahoo.com](mailto:alzbermuda@yahoo.com) 🌐 [www.alzbermuda.com](http://www.alzbermuda.com)

**Service:** Caregiving and mental health services for people living with Dementia - Monday to Friday between 10.00am - 3.00pm

**Age Concern** 17A Brunswick Street, Hamilton

**Contact:** Dr. Claudette Fleming 📞 238.7525 ✉️ [director@ageconcern.bm](mailto:director@ageconcern.bm) 🌐 [www.ageconcern.bm](http://www.ageconcern.bm)

**Service:** Call service to provide information, advise and referrals for Seniors and Caregivers needing general assistance.

**Bermuda Diabetes Association** Beacon House, 1 Beacon Street, Hamilton

**Contact:** Deborah Jones 📞 297.8427 ✉️ [info@diabetes.bm](mailto:info@diabetes.bm) 🌐 [www.diabetes.bm](http://www.diabetes.bm)

**Service:** Diabetes Care - Monday to Friday between 10.00am - 2.00pm. Will also do deliveries, if needed.

**Bermuda Red Cross** Charleswood, 9 Berry Hill Road, Paget

**Contact:** Ann Spencer Arscott 📞 236.8253 ✉️ [admin@bermudaredcross.com](mailto:admin@bermudaredcross.com) 🌐 [www.bermudaredcross.com](http://www.bermudaredcross.com)

**Service:** Transport services for medical appointments from Monday to Saturday between 8.30am - 5.00pm and management of quarantined people through psycho-social support alongside the Department of Health

**NEW Child and Adolescent Services (MAWI)** 44 Devon Springs Road, Devonshire

**Contact:** 📞 249.3370

**Contact:** **24-HOUR EMERGENCY HOTLINE** 📞 **239.1111**

🌐 [www.bermudahospitals.bm/services-listing/mental-health/child-amp-adolescent-services](http://www.bermudahospitals.bm/services-listing/mental-health/child-amp-adolescent-services)

**Service:** The CAS team offers telephone support services for parents and children who may be struggling with fears and worries about illness, being isolated or about coping with all the changes. Monday to Friday between 9.00am - 5.00pm. CAS offers mental health services for children up to 18 years old.

**Employee Assistance Programme** Washington Mall, 20 Church Street, Third Floor, Unit 311, Hamilton

**Contact:** Latisha Lister-Burgess 📞 292.9000 ✉️ [info@eap.bm](mailto:info@eap.bm) 🌐 [www.eap.bm](http://www.eap.bm)

**Service:** Virtual (Tele-Medicine) Counselling on Monday to Thursday 9.00am - 7.00pm, Fridays 9.00am - 5.00pm - available to employees of member agencies

**Mid-Atlantic Wellness Institute** 44 Devon Springs Road, Devonshire

**Contact:** **24-HOUR EMERGENCY HOTLINE** 📞 **239.1111**

🌐 [www.bermudahospitals.bm/services-listing/mental-health/acute-care](http://www.bermudahospitals.bm/services-listing/mental-health/acute-care)

**Service:** The service operates a crisis intervention team, which responds to after-hours mental health crises, and features crisis resolution and early intervention care approaches. Liaison psychiatric services are provided to patients in KEMH.

**Open Airways Bermuda** (no physical address)

**Contact:** Mary Ewles 📞 238.3261 ✉️ [mary@openairways.com](mailto:mary@openairways.com) 🌐 [www.openairways.com](http://www.openairways.com)

**Service:** Asthma Care and Medication - as needed by phone call

**P.A.L.S. Cancer Care in Bermuda** 18 Point Finder Road, Paget

**Contact:** Colleen English DeGrilla 📞 236.7257 ✉️ [info@pals.bm](mailto:info@pals.bm) 🌐 [www.pals.bm](http://www.pals.bm)

**Service:** Nursing, palliative care, physician, medical equipment and medical supplies for cancer patients.

**Project Action** Rosehill, St. George's

**Contact:** Cindy Swan 📞 735.1955 ✉️ [bermudaprojectaction@gmail.com](mailto:bermudaprojectaction@gmail.com)

🌐 [www.facebook.com/ProjectActionBermuda](http://www.facebook.com/ProjectActionBermuda)

**Service:** Provides free transportation for Seniors, children and the physically challenged Monday to Friday between 6.00am - 3.00pm

**Solstice** Falconer House, 108 Pitts Bay Road, Pembroke

**Contact:** Kelly Madeiros ☎ 292.3456 ✉ [info@solstice.bm](mailto:info@solstice.bm) 🌐 [www.solstice.bm](http://www.solstice.bm)

**Service:** All Counselling Services are available on site and online

**The Family Centre** Sunshine League House, 27 King Street, Pembroke

**Contact:** Martha Dismont ☎ 232.1116 ✉ [info@tfc.bm](mailto:info@tfc.bm) 🌐 [www.tfc.bm](http://www.tfc.bm)

**Service:** Mental health support/crisis counselling for families with children aged 4-18 years old via telehealth - Monday to Friday between 9.00am - 6.00pm

**Vision Bermuda** Beacon House, 3 Beacon Street, Hamilton

**Contact:** Theresa Hall ☎ 292.3231/335.0040 ✉ [executivedirector@visionbermuda.bm](mailto:executivedirector@visionbermuda.bm)

🌐 [www.visionbermuda.bm](http://www.visionbermuda.bm)

**Service:** Needs-based support for visually impaired

### **SAFETY: DOMESTIC/CHILD ABUSE**

**Centre Against Abuse** 3 Brooklyn Lane, Pembroke

**Contact:** Laurie Sheill ☎ 292.4366 ✉ [info@centreagainstabuse.bm](mailto:info@centreagainstabuse.bm) 🌐 [www.centreagainstabuse.bm](http://www.centreagainstabuse.bm)

**EMERGENCY HOTLINE** ☎ **297.8278**

**Service:** Counselling, emergency housing and legal support for domestic abuse survivors. Please call the office for an appointment.

**Department of Child and Family Services** Victoria Place, 61-63 Victoria Street, Hamilton

**Contact:** **EMERGENCY HOTLINE** ☎ **278.9111** 🌐 [www.gov.bm/department/child-and-family-services](http://www.gov.bm/department/child-and-family-services)

**Service:** To promote and protect the best interest and social well-being of children, adults and families in order to enhance their social functioning and quality of life.

### **DRUG ABUSE/USE**

**Alcoholics Anonymous** (no physical address)

**Contact:** ☎ 297.0965 ✉ [bermudaintergroup101@hotmail.com](mailto:bermudaintergroup101@hotmail.com) 🌐 [www.aa.bm](http://www.aa.bm)

**Service:** Due to the Covid-19 global pandemic, **ALL** Bermuda AA meetings are now available online via ZOOM. Please visit their website for days and times.

**FOCUS Substance Abuse Intervention Agency** 36 Union Street, Hamilton

**Contact:** Leslie Grant ☎ 296.2196 ✉ [focus@focus.bm](mailto:focus@focus.bm) 🌐 [www.focus.bm](http://www.focus.bm)

**Service:** Limited therapeutic support available - responding to critical cases - please call.

**Pathways Bermuda** 61 Verdmont Road, Smith's

**Contact:** Gita Blakeney-Saltus ☎ 236.0823 ✉ [gbsaltus@pathways.bm](mailto:gbsaltus@pathways.bm) 🌐 [www.pathways.bm](http://www.pathways.bm)

**Service:** Addiction related counselling via telemedicine. Monday to Friday between 9.00am - 5.00pm for new clients.

**Solstice** Falconer House, 108 Pitts Bay Road, Pembroke

**Contact:** Kelly Madeiros ☎ 292.3456 ✉ [info@solstice.bm](mailto:info@solstice.bm) 🌐 [www.solstice.bm](http://www.solstice.bm)

**Service:** All Counselling Services are available on site and online - ability to provide at home detox and addiction treatment.

**NEW** **Turning Point Substance Abuse Programme (MAWI)** 44 Devon Springs Road, Devonshire

**Contact:** Dr. Ernest Peets 📞 239.2038 📧 [ernest.peets@bhb.bm](mailto:ernest.peets@bhb.bm) or [shirley.place@bhb.bm](mailto:shirley.place@bhb.bm)

🌐 [www.bermudahospitals.bm/services-listing/mental-health/substance-abuse](http://www.bermudahospitals.bm/services-listing/mental-health/substance-abuse)

**Service:** Requests for Detox Services and Opioid Treatment Programme will be assessed by the Clinical Team on an as needed basis. Urgent cases will be assessed based on medical need. For assessment, please contact the main office to be connected with one of the Counsellors. Any new admissions will be based on medical necessity.

Therapy through telephone contact and tele-medicine options for existing clients. Any persons not currently in services who are seeking to schedule an intake should call the main office.

### **WHAT IS THE THIRD SECTOR COORDINATED CRISIS RESPONSE (CCR) DOING?**

The CCR team have identified critical non-profits and organisations providing community support with shelter, food, and other essential resources, such as mental health counselling. Having determined the needs, we are now assembling the resources to meet those needs. The CCR team is identifying and reaching out to individuals and organisations to prepare.

### **WHO IS BEHIND THE CCR?**

- Bank of Bermuda Foundation
- Bermuda Community Foundation
- Bermuda Health Council
- Inter-Agency Committee for Children and Families
- Age Concern Bermuda
- Tina Nash, former ED of Raleigh Bermuda
- Danielle Riviere, former ED of Centre on Philanthropy

**Both Bermuda Community Foundation and Bank of Bermuda Foundation represent this effort on an EMO sub-committee to advise on the Third Sector response.**



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